January 2015

Team of the Quarter

Pictured with KyuJung Whang are Darrin Grant, James Denmark and Cindy Lockwood

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James Denmark was nominated as the Custodian of the Month recently by the NACURH, Inc. The RA and student residents at the Townhouses feel James is one of the most dedicated and passionate custodians that has worked at the townhouses. He works alone, which is different from most other buildings, and James requested this assignment. There are some 78 apartments which means 78 bathrooms to clean, 3 laundry rooms, and a huge 250 person community center with common bathrooms to keep clean and safe for the residents, that does not include the many sidewalks to maintain and keep clear. James’ normal schedule is to clean some areas once a month, however he was asked to do this twice a month and he agreed and fit it into his schedule to accommodate the residents. This did not hinder his quality of work at all, the job is still performed to the best quality of cleanliness. James is friendly and cares about the students and Resident Hall Director’s – he will stop in daily to update the RHD on work and the building conditions and to say HI. He goes above and beyond to ensure all areas are cleaned despite his biggest challenge..... these are students homes, they live there and therefore their personal belonging are there too, he works around this and gets the job done.

Congratulations James!!
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Darrin Grant was recognized by NACURH for the Campus Spotlight of the Month recently. Darrin was nominated for going above and beyond by the RA's in Balch Hall. "Every RA in Balch Hall had the great fortune to interact with Darrin and had nothing but good things to say about him. Darrin was one of the many members of the excellent facilities team helping to prepare Balch for move in - but he stood out the most. Darrin worked his way around the building, helping all of the RAs and incoming students with the smallest of details such as finding a ladder that would work with a lofted bed, or locating students missing refrigerators or finding just the right chair for a student. As one RA spoke to the other about this very nice man who helped them they had to find out who exactly he was. In addition, during Move-In Darrin went above and beyond to respond to as many service requests as possible. Darrin is extremely hard working, but more importantly he cares. He pays attention to the needs of the residents and will do anything he can to assist them. He always has a smile and is very welcoming. Darrin is an extreme asset to the team."

Congratulations Darrin!!

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